



City of Boynton Beach
Development Department

Fiscal Year 18/19 Budget Presentation

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Proposed Budget

Division	Amended 17/18 Budget	Proposed 18/19 Budget	Percent (%) Increase/Decrease
Customer Support Svcs 001-2410-524	\$1,136,940	\$757,460	33% Decrease
Building 001-2411-524	\$1,307,987	\$1,779,758	36% Increase
Planning & Zoning 001-2414-515	\$733,234	\$756,125	3% Increase
Community Improvement 122-2418-554	\$238,756	\$242,011	1% Increase



Highlighted Changes

- Development Administration
 - Creation of new Customer Support Services Division
 - Reallocation of existing personnel to staff Building and Customer Support
- Building
 - Transition from paper submittals to electronic submittals with both Permitting and BTR/COU
- Planning & Zoning
 - Conversion to career path classifications (succession planning)
 - Funding for Planning Consulting Services (per R18-014)

Successes, Challenges, Initiatives

- Successes

- New C2G software (inquiries, plan tracking, inspection scheduling/results)
- Automated notification to contractors on expiring permits.
- Posting of daily inspection schedule to assist with anticipated time of arrival
- Increased housing rehab applications
- LDR Audit

- Challenges

- Transition to e-permit and BTR/COU application submittal process
- Meeting affordable housing production & rehab goals w/ increased construction cost
- Recruiting and hiring qualified staff
- Antiquated technology (Enterprise system)
- Customer Service short falls due to the continued growth of the economy
- Disseminating housing program info to public
- Workforce housing

- Initiatives

- Electronic Permitting and BTR/COU submittals, plan reviews, and inspections

Questions

